

Testimonials

Letter from our insurer - TG International Insurance Brokerage, Inc.

To whom it may concern:

While most companies strive to perform well, a few "stand out from the crowd" and perform in a superior fashion. Town & Country Moving & Storage is such a company.

TG International Insurance Brokerage, Inc. (TGI) has been the primary transit insurance provider for Town & Country Moving & Storage for domestic and international household goods/personal effects shipments since 1995.

Their continuing efforts to provide customers with quality service is evident in the numbers, as their loss record is well below the average.

We highly recommend Town & Country Moving & Storage as your mover in Hawaii.

Yours truly,

Sandy Noonan

Operations Manager

TG INTERNATIONAL INSURANCE BROKERAGE, INC.

27352 Calle Arroyo

San Juan Capistrano CA 92675-2768

<http://www.tginternational.com>

Customer #1

From: Darlene

To: staff@tcmovershi.com'

Subject: THANK YOU!

Recognition for awesome customer service

We shipped our daughter's Jeep Liberty from Los Angeles to Hilo two weeks ago, and want to express our sincere appreciation for the way the entire transaction was handled.

On the receiving end, our daughter was very excited to see her "new" car for the first time, and was devastated to find the battery was dead! Robert of Town & Country also went above and beyond in reassuring us he could get it charged for us ... and insisted we take his number to call if we had any problems with the car on our trip back to Kona. In fact, he made us promise to call him when we arrived safely home ... which we did. He, too, had a great attitude – and plenty of aloha spirit.

The entire experience was very smooth and professional. You can bet we wouldn't hesitate to recommend Town & Country to anyone in need of such services...! Much aloha, Bill, Darlene & Carrie Hughes Kailua-Kona

Customer #2

To Town and Country Movers:

I would just like to say that our move back to the mainland couldn't have gone better. We were so unhappy to be leaving and stressed out about it all, but with your professional aloha attitude and helpful door to door service, we were able avoid lots of the hassle and headache that a move like this often involves. We miss our beautiful Hawaii, but we are grateful to you that we got here in one piece!

Maahlo nui loa,

The Kenwick Family
Customer #3

Aloha T & C Movers !

Just wanted to let you know that our move to Maui went really well. Thank you so much for taking the extra care in packing up our valuables (there were so many!) so that they would arrive in good shape -- they did! The treatment we received from the time we got a quote from you until the time we received our goods was excellent. Now we know why you have the good reputation you do!. I will certainly tell anyone I know to hire Town and Country next time they need a mover.

Sincerely yours,

Joe and Evelyn Delmonte

Customer #4

Hi Rod -

Although several months have passed since the completion of our move from Hilo HI to Moscow ID, I wanted to send you a quick note to say that we were quite happy with the job done by Town and Country movers. They were very efficient in packing up all our household belongings at our home in Volcano HI. And, once things were delivered to our new home in Moscow ID, the only damaged item was a single wine glass (broken stem). The Town and Country staff was friendly and

helpful, and even arranged to meet us at the Hilo airport to pick up our car for shipping as we unloaded luggage to check-in for our flight to Seattle.

We would recommend Town and Country movers without hesitation.

Sincerely,

Gordon

Customer #5

Hello to Robert, the ladies, and the real workers!!!

Sorry about the time lag, but believe it or not I have busy rebuilding my life.

This email is being sent to thank you all for the really great service handling my move from Paradise (HI) to reality (TX). It all began last July when I asked for help with a local move.

In July of '07 I decided that I would move back to the mainland. The beginning would be to sell at auction my furniture. An auction was organized for some other equipment and furniture from another house. The move was absolutely flawless. The moving crew showed up ON TIME, worked with no breaks, worked at a rapid pace, all of which were greatly appreciated since the job was being performed by the hour. When my things were loaded the crew proceeded to the second house and loaded some very heavy furniture without incident. One really nice attribute was the friendly and smiling attitude, like the crew enjoyed helping us with the move.

The second part of the move, and the difficult part was moving some VERY valuable coins and guns from Hawaii to Texas. I had some really bad experiences with stolen guns from a previous move thru Honolulu. along with major pilferage of tools and can you believe the bumper off my truck? Anyway Robert came up with a plan with explicit security measures including special packing, special handling, and special shipping From Hilo to Dallas, TX.

The move was absolutely trouble free, on time, within budget, coordinated to the smallest detail, and more than met my requirements.. I would also add that I have more than a casual experience factor having owned and operated a moving company for 14 years.

I am very satisfied with all aspects of the move and consider Town and Country to be completely honest, timely and my friend in the moving business. I have "suggested" that my daughter-in-law, who is planning a move in the near future to use T AND C.

Best Wishes for the NEW YEAR !!

J. W.

Customer #6

To: Town & Country Moving & Storage Company

From Habilitat

ATTN: Aloha Airlines, Green Point Nurseries and Town & Country Moving & Storage Company

Thank you very much for your donation from Green Point Nurseries in supplying us with flowers and services. Special thanks to Town & Country Moving & Storage Company for setting up the arrangements with Green Point Nurseries and Air Cargo

Much Aloha,

Sheri Maguire & The Habilitat Family

Customer #7

Dear Dave,

A letter of recommendation. I wish to thank, very sincerely all of the folks who were involved with my move from Colorado to Hawaii. Starting with Ingemar Kvarnstrom at Johnson Moving and Storage, Longmont Colorado and ending with Pio's delivery crew at Town & Country in Hilo on the Big Island. My contact with all people was very good, productive and efficacious. I am highly appreciative to Ingemar for his steady assurances and great competence with overseas moving issues and procedures. To Bartolo's crew who put my household goods in shippable condition. Robert DeCastro and his staff at Town and Country for all of their coordination on the receiving in. Cesar Castro for handling my small claim associated with my work bench. To all the guys who helped Pio get this delivery, "Down and Happy. No ka oi... eh, bro? Ka pono!" Highest recommendations. I wouldn't hesitate to call upon you folks again. Best wishes and Mahalo Nui Loa for your excellent service. Please feel free to post this recommendation on your website.

Aloha from Kailua-Kona!

Cleg H.

Customer #8

Dear Robert,

Thank you so much for generously giving my mom + myself such a great deal on the shipping + packing of that furniture. I probably wouldn't have been able to get it for a very long time if you hadn't given us the opportunity.

Everything came in fine and the pieces look wonderful in my living room. Again, thank you for everything. I hope you have a wonderful holidays!

Aloha,

Janine

[Click here to see her Card](#)

Customer #9

Attached is the signed inventory and check off sheet for Mr. ****'s shipment. Everything came through fine. We unpacked it all and no

damage found or recorded. He was very happy to get his goods so quickly. Great job! Nice to work with you and I look forward to working with you again.

Kind regards,

Customer #10

Robert,

Greetings from cold and snowy Pennsylvania.

We want to send a note of thanks for Town and Country helping us move six time zones east. You, Robert, and your crew, Charles, Eugene, Jake, Lisa, Scotty, Mike, and Stephanie, did an excellent job. All were hard workers and friendly. Through everyone's efforts the container arrived two weeks early, with all fragile items being completely intact – not a single item was broken.

Also, we appreciate your efforts in searching for a moving company to help at this end of the move. The company you chose was indeed competitively priced, and like your crew, their workers were good, efficient, and friendly.

If the circumstances present themselves, we certainly would use your company again to help us move, and will gladly recommend Town and Country as the company of choice for others who move.

Jane and Art & C Movers would love to hear from you!

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