

Our Promise

I and all of the employees here at Town and Country Moving and Storage, welcome your business and the confidence you have in us to deliver "the goods." We see this as an opportunity to demonstrate just what it means to operate with the customer's best interest as our first priority.

We understand that you are about to trust us with your most valuable possessions. So, it is in this understanding, that we will make you this promise:

We promise to treat both you and your belongings with respect and care, padding each and every piece, and protecting your home and /or business and furniture against damage. We promise to offer you an accurate estimate, in good faith, and with the intent to meet or beat that estimate.

We promise to offer you an exceptional service, at a reasonable price; not to cut corners, nor charge for services which are unwanted or unnecessary.

And I promise that should we fall short in any way, that I will do my best to make it right, to treat you fairly, and to deal with you in the Spirit of Aloha that you should expect from THE Recommended mover!

These are the promises that I and the employees at Town and Country Moving and Storage make to you. We hope that you will put these promises to the test and allow us to be of service to you.

Mahalo nui loa,

Robert De Castro

President/Owner